



May 7, 2017

To Whom It May Concern:

ChemDry uses the maintenance methods recommended by Shaw Industries, Inc. for commercial carpet maintenance. ChemDry uses hot water extraction as their deep cleaning method for commercial carpet. Shaw recommends using Carpet and Rug Institute's Seal of Approval chemicals and equipment, which is followed by ChemDry.

Sincerely,

Darrell Hagan

Shaw Product Care Manager