



MEMO

DATE: April 27, 2017

TO: Whom it may concern

FROM: Mark French
Director of Field Services
Interface
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SUBJECT: Letter of Reference

Chem-Dry's platinum certified extraction process uses the appropriate maintenance procedures for our modular floorcovering. Chem-Dry follows the recommended maintenance guidelines established by Interface for our products and their carpet maintenance process will not void our product warranty. The equipment and chemicals that Chem-Dry uses are also approved by the Carpet and Rug Institute through their Seal of Approval program. Proper care and maintenance of our modular flooring is essential for maximizing the appearance and prolonging the useful life of our products. It is important that our customers recognize the role maintenance plays in the longevity of their carpet and in selecting a qualified maintenance service provider. Chem-Dry Corporate Services is not a subsidiary of Interface Inc. nor affiliated with Interface Inc. in any manner. Please feel free to contact me directly with any questions.

